

## COVID-19 STATEMENT

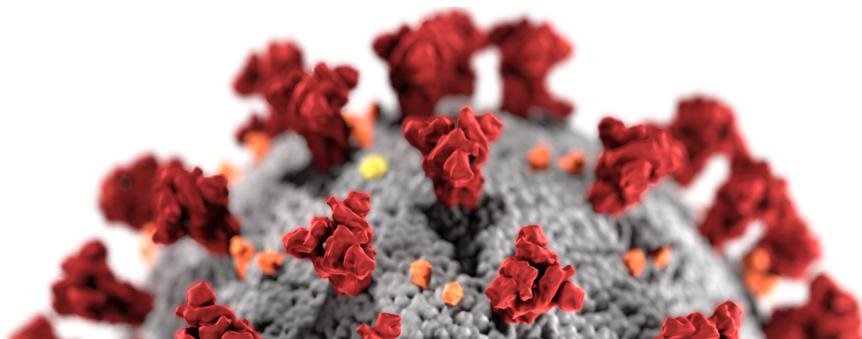
March 18, 2020

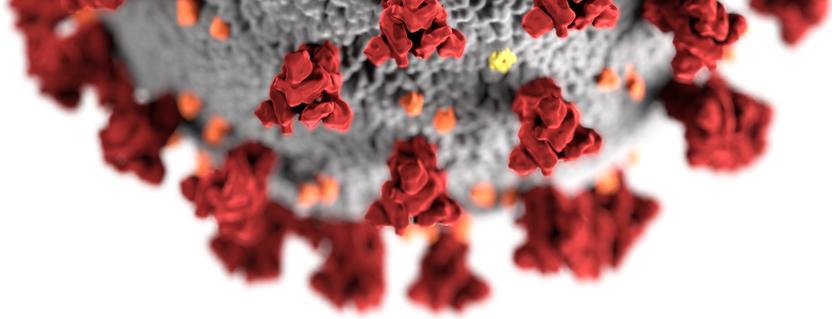
Dear patients,

In the midst of the current public health crisis, Oracle Heart & Vascular is striving to work and uphold its promise to patients. Cardiovascular patients are at higher risk for poorer clinical outcomes if they are exposed and manifest symptoms from this virus. Preventative measures remain the best strategy to contain the spread of COVID-19. Consequently, we have decided to temporarily implement the following changes in order to reduce the risk of contagion exposure to patients, our staff and our community:

First, we will be screening ALL patients who are scheduled for any office visit according to the following guidelines:

- Patients who exhibit signs/symptoms of infection (ie: cough, fever, shortness of breath) will be rescheduled and redirected to receive appropriate care.
- Patients who has traveled outside of the state and/or country within the prior 14 days will be rescheduled and redirected to receive appropriate care.
- No visitors will be permitted in our waiting rooms, exam rooms or diagnostic areas. Exceptions will be made for caregivers and translators.
- No children under the of age 16 will be permitted in our waiting rooms, exam rooms or diagnostic areas.





**Second**, we request that ALL patients activate their personal patient portal account through our website at [www.magnusheart.com](http://www.magnusheart.com). Instructions are provided, but we welcome you to contact us if additional assistance would be helpful. In addition to you accessing your electronic medical records (EMR), the Patient Portal will serve two additional functions:

- **MASS COMMUNICATION:** The Patient Portal will allow the practice and your providers to communicate quickly and effectively regarding any updates (ie: office closure, schedule changes, etc.)
- **INITIATE TELE-HEALTH Options:** We are working quickly to establish tele-health capabilities. This option will allow you to consult with your provider through a secured “virtual visit.” It is our hope to offer this pilot service for our elderly patients initially.

I urge everyone to adopt practices that mitigate potential exposure to the virus. Practice social distancing and avoid all gatherings of people, particularly in confined spaces and involving more than 10 people. Wash hands regularly and avoid touching your face.

There are difficult days ahead. I have found that such life storms serve a sublime purpose in that in I am forced to pause and reflect for a moment when I am pressed to look inward onto the landscape of my own life. In these splendid moments, I find that precision and singularity of focus brings many things into clarity. In these solitary moments, the clangor and the din of daily happenings are silenced. In these most sacred moments, all the feverish clutter of the material world dissipate. All that is left in the sanctuary of my waking thoughts are the people I love. I hope in your moment of pause, you remember the loves of your life. I hope you gather your children close in their days out of school and form some quality memories with them. I hope you reach out to that friend or family member you’ve lost touch with and call to just say “hello.” I hope you tell your parents you love them. I hope you check in on your neighbor who lives alone.

*The swells and the squalls from a storm will sunder the shore...for some time. Then, as nature dictates, the storm will slow and settle. The tempest surrenders to time and order. On that day, the clouds will break, and you will find yourself walking in the sun...again.*

Sincerely,

Ashok J. Prasad MD  
On behalf of the entire team at Oracle Heart & Vascular